



Annual Report 2023-2024

(1 July 2023 – 30 June 2024)

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SUMMARY

All the required Audits were carried out in Australia, New Zealand and Internationally. A total of 171 audits were carried out on 151 individual Units. The fate of some international Units especially those in China remains uncertain however 11 new Units have been assessed and granted licences under the RTAC International Code of Practice (RTAC i-COP). In Australia/New Zealand 5 new Units opened and none were closed or amalgamated. In total, there are 159 licenced ART Units, in Australia: 100, New Zealand: 8 and internationally: 51.

The review of the Australia and New Zealand Code of Practice (2021, Issue 8) is currently underway but has been delayed. The final draft is expected to be presented to the FSANZ Board in September 2024, with release to ART units shortly thereafter.

1. INTRODUCTION

The Reproductive Technology Accreditation Committee (RTAC) was formed in 1987 and is a sub-committee of the Fertility Society of Australia and New Zealand (FSANZ) reporting to the FSANZ Board. RTAC issues licences to ART Units that comply with the Code of Practice. The Australian and New Zealand Code was first introduced in 1986 when the then Fertility Society of Australia (FSA) produced a series of standards as a guide for ART Units. This initial code was revised in 1992, 1997, 2001 and 2005. It was fully rewritten in 2008 with further revisions in 2010, 2014, 2017 and 2021. An International Edition of the Code of Practice was introduced in 2014 to facilitate its application in countries outside the jurisdiction of the regulatory laws of Australia and New Zealand, and this was revised in 2023. The purpose of both RTAC Codes of Practice is to:

- a) Promote continuous improvement in the quality of care offered to people accessing fertility treatment.
- b) Provide a framework and set criteria for the auditing process that leads to accreditation of organisations that deliver fertility services.
- c) Ensure the auditing process is carried out in an independent, non-adversarial and constructive manner.

2. AUDIT AND LICENSING OF ART UNITS

An ART Unit is defined as being a facility with a laboratory collecting or preparing human gametes and/or embryos for therapeutic service, possibly across a range of sites of clinical activity. All ART Units in Australia and New Zealand were audited against the RTAC Code of Practice (2021) by auditors from the Certifying Bodies (CBs). In addition to the RTAC audit, some ART Units chose to have a simultaneous audit against the standard ISO9001, and all Units in New Zealand are audited for compliance with the New Zealand Ministry of Health NZ8181 Guidelines.

Audits undertaken are classified as:

- a) Stage 1 audit. A pre-audit of a new Unit – a licence is not issued.
- b) Stage 2 audit. An audit for a new Unit.
- c) Surveillance audit. A routine audit is undertaken annually. These audits have a three-year cycle with Critical Criteria from the Code of Practice reviewed annually, and Good Practice Criteria once in the cycle. The only exception to this is Units in Singapore where local legislation requires a surveillance audit every two years with all Criteria to be reviewed.
- d) Relocation audit. This is a special audit where a Unit has relocated.
- e) Follow-up audit. Where a licence was issued for a reduced time due to a significant non-conformity, and the purpose is to confirm the Unit is now compliant.

The accreditation process is:

1. A visit by one or two auditors from a CB depending on the size of the Unit, and a review to confirm compliance with the Code of Practice. Once any non-conformities have been resolved, the CB can then issue a Certificate confirming compliance and a recommendation to RTAC to issue a licence.
2. Review of the Certification report by the RTAC Chair and a decision made to issue the licence or not.

Key personnel listed are those in post at the time of the audit and staff changes may therefore have changed since then. The report uses the position titles given in the RTAC Codes of Practice to indicate the levels of responsibility. However, Units are entitled to use their staff titles where they prefer.

Certifying Bodies

Two certifying bodies currently undertake audits of ART Units both in Australia and New Zealand and Units outside of these countries. They are:

1. Certified Partner Global (<https://cpg.global>)
2. Global-Mark (<https://www.global-mark.com.au/>)

Both CBs are audited and approved by the agency JAS-ANZ (<http://www.jas-anz.com.au/>)

DNVGL have withdrawn as a CB for the RTAC Code of Practice. The audit work they previously carried out has been taken up by the two companies above.

Australia and New Zealand ART units

The ART Units audited during the period 1st July 2023 to 30th June 2024 against the Australian and New Zealand Code of Practice (2021) are listed in Appendix 1 according to their location, namely Australian Capital Territory (Table 1), New South Wales (Table 2), New Zealand (Table 3), Northern Territory (Table 4), Queensland (Table 5), South Australia (Table 6), Tasmania (Table 7), Victoria (Table 8) and Western Australia (Table 9). All Units are audited annually, with Critical Criteria audited annually and Good Practice Criteria in a three-year cycle.

International ART units

The ART Units audited during the period 1st July 2023 to 30th June 2024 against the International RTAC Code of Practice (2018) or the RTAC Code of Practice (2023) are listed in Appendix 2 according to their location, namely China (Table 10), Indonesia (Table 11), Malaysia (Table 12), Singapore (Table 13), Thailand (Table 14), and Vietnam (Table 15). Note that Units are audited annually (Critical Criteria annually and Good Practice Criteria in a three-year cycle) except for Singapore where local legislation requires bi-annual audits. Hence, all audits in Singapore are against all criteria of the International Code of Practice.

Audits

A total of **171** audits were carried out from the 1st of July 2023 to the 30th of June 2024. Chart 1 shows the monthly breakdown of the audits. Table 1 shows the number of Audits by location and the number of non-conformances for that location. 151 clinics were audited out of a total of 159 clinics with licences and the discrepancy of 8 audits is due to:

- a) Audit timing. 6 Units were Audited in August 2024 just outside the cutoff date of 30th June 2024.

- b) Satellite Units are not audited annually. Monash Sale is a satellite unit and is not due to be audited until 2025
- c) Monash IVF Brisbane moved to a new site and for the transition period had 2 licences. One has since been retired

20 more audits than clinics audited were carried out. 17 clinics were audited multiple times during this period (37 audits) and this is due to

- a) Six Units underwent 14 audits as part of starting up Stage 1/2
- b) Three units underwent 7 audits for relocation purposes.
- c) Four Units had an extra audit to resolve a major NCR
- d) One Unit had an extra audit for a new egg collection location
- e) One Unit had 2 audits in the period for timing reasons
- f) One Unit had an extra audit for a change in scope
- g) Due to a second consecutive year of underperformance, one unit underwent an additional audit.

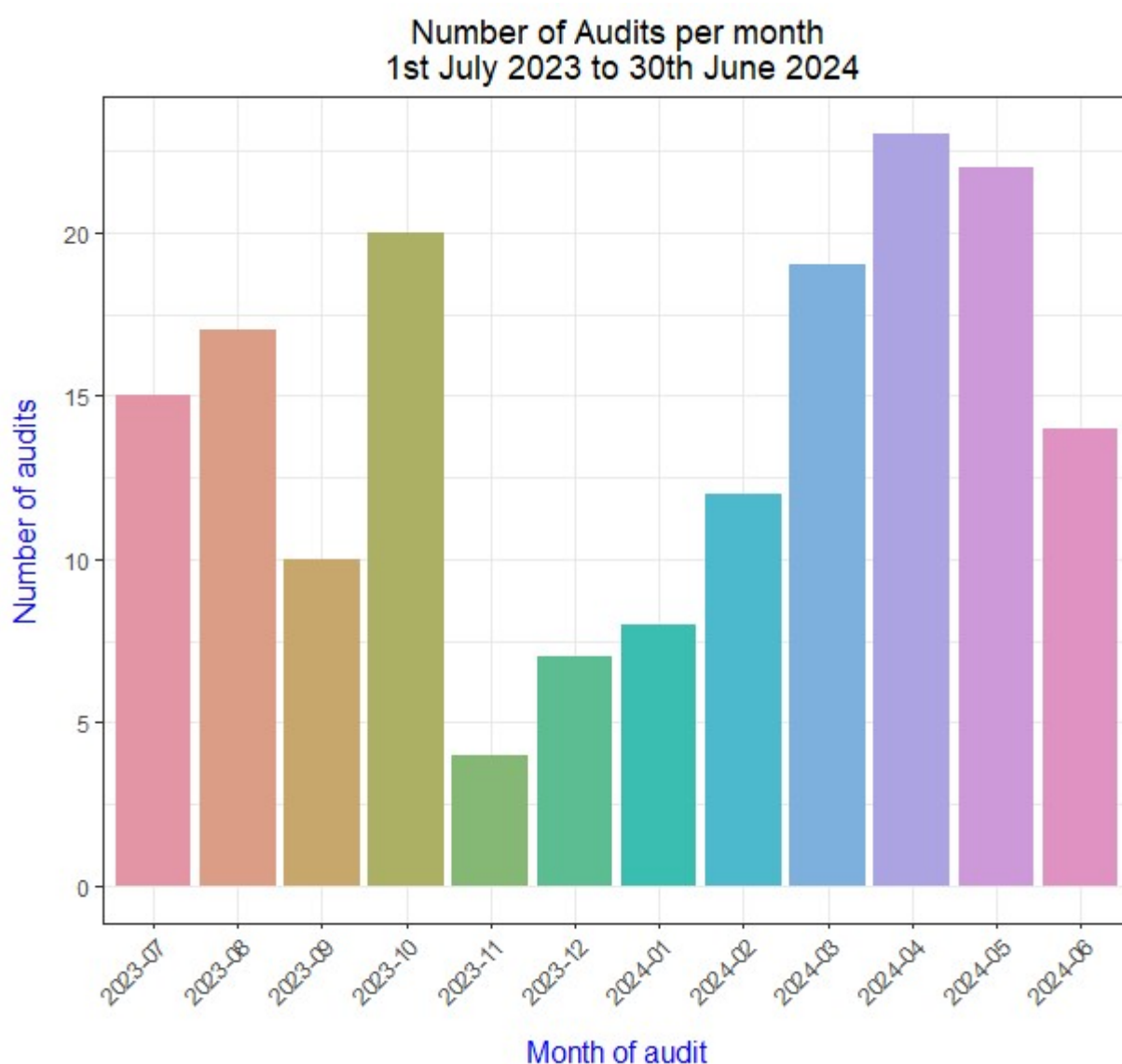


Chart 1: Monthly Audits

A breakdown of the audits is shown in Table 1. There were no offsite audits this period compared to 5% in the last reporting period.

Due to changes to scheme rules which were effective from January 2020 major Non-Conformances (NCR) were reportable during an audit. These major NCRs were rectifiable within 30 days, and this was achieved in all cases. There were 12 major NCRs reported in this reporting period, with 6 raised for Australian or New Zealand units and 6 raised against international Units.

Table 1: Audit breakdown (NCRs)

	Number licences	Number audits	Total NCR	Average NCR	Major NCR
<i>Australia</i>	100	111	172	1.55	1
<i>New Zealand</i>	8	8	78	9.75	5
<i>International</i>	51	52	120	2.31	6
<i>Total</i>	159	171	370	2.16	12

Table 2 shows the distribution of the major NCRs against the section of the COP or i-COP they were raised against

Table 2: Audit breakdown of major NCRs

<i>Code version</i>	COP section	Description	Number
<i>COP v-2021</i>	2.8	Donor and surrogacy requirements	1
<i>COP v-2021</i>	2.9	Cryostorage of gametes and embryos	5
<i>i-COP v-2023</i>	CC6	Identification and traceability	6

All the major NCRs were resolved adequately, and all were associated with a policy or procedure omission.

Table 3 shows the breakdown of licence periods.

Table 3: Audit licences.

<i>Licence</i>	Number
<i>0 months</i>	6
<i>3 months</i>	0
<i>6 months</i>	9
<i>12 months</i>	139
<i>24 months</i>	10
<i>36 months</i>	2
<i>other</i>	5
<i>Total</i>	171

A period of 0 months is often associated with a major NCR and a licence cannot be reissued until the NCR has been rectified. If the NCR cannot be rectified before the nominal licence expiry, then the licence is lost. In all cases, major NCRs were rectified satisfactorily before the nominal licence expiry and were renewed. 0-month audits are also associated with Stage 1 audits. There were 3 stage 1 audits and 3 major NCRs in the 6 0-month audits in Table 3. There were 12 recorded major NCRs but only 3 had 0-month periods. As stated earlier all major NCRs are policy or procedural and can be dealt with at the time of the audit and are therefore immediately downgraded to a minor NCR.

A 12-month licence is normal and for some Asian units, 24 months is normal (see above). A 6-month licence is granted following a stage 2 audit for new facilities OR where it is felt that an issue has been identified, and follow-up was required much sooner than the normal 12-month period. A 36-month licence is issued for Satellite Units in Australia. Note for Asian Units a stage 2 licence is for 12/24 months

The other category is audits where a licence was not issued such as audits of egg collection facilities that are separate from the main laboratory, relocations etc.

Table 4 shows the breakdown of the areas of the COP (Australia and New Zealand only) with the number of NCRs raised against the COP major section.

Table 4: NCRs by COP major section

Section	Label	Criteria	Count	Percent	22/23
1.1	Establishment of an ART Unit	na	0	0.0%	0.0%
1.2	Quality management system (QMS)	GPC1	35	14.1%	11.4%
1.3	Compliance	CC1	4	1.6%	1.1%
1.4	Personnel	CC2	7	2.8%	12.5%
1.5	Stakeholder feedback	GPC2	4	1.6%	0.6%
1.6	Disaster management	CC3	7	2.8%	4.5%
1.7	Renaming or Closure of an ART Unit	na	0	0.0%	0.0%
1.8	na	na	0	0.0%	0.0%
1.9	na	na	0	0.0%	0.0%
2.1	Medical management	GPC3	0	0.0%	0.0%
2.2	Information	GPC4	4	1.6%	0.6%
2.3	Valid consent	CC4	14	5.6%	9.7%
2.4	Management of infection risk	CC5	7	2.8%	0.6%
2.5	Medication management	GPC5	11	4.4%	13.1%
2.6	Identification and traceability	CC6	49	19.8%	12.5%
2.7	Emergency care	GPC6	7	2.8%	5.1%
2.8	Donor and surrogacy requirements	CC7	29	11.7%	0.6%
2.9	Cryostorage of gametes and embryos	CC8	21	8.5%	9.7%
3.1	Ovarian hyperstimulation syndrome	GPC7	1	0.4%	0.0%
3.2	Adverse events	CC9	35	14.1%	16.5%
3.3	Multiple pregnancies	CC10	0	0.0%	0.0%
3.4	Data monitoring	CC11	2	0.8%	1.1%
3.5	Data reporting	CC12	11	4.4%	0.6%
3.6	na	na	0	0.0%	0.0%
3.7	na	na	0	0.0%	0.0%
3.8	na	na	0	0.0%	0.0%
3.9	na	na	0	0.0%	0.0%

The highlighted rows represent the areas of concern, and these are Quality Management, Identification, Donor and Surrogacy Requirements & Traceability and the reporting of Adverse Events. The column on the right gives the percentages from the previous reporting period. Personal and Medication management are no longer areas of interest, but Donor and surrogacy arrangements need to be addressed. There were 248 recorded NCRs in 23/24 and 176 in 22/23, an increase of 41%, however, the average number of NCRs per Australian audit has remained steady (1.55, Table 1), but the average number of NCRs per New Zealand audit increased substantially from 5.0 in 23/24 to 9.75 in the period. RTAC thinks that this is a one-off that will not be repeated in the next reporting period.

Chart 2 is a histogram summarising all the recorded NCRs (September 2019 to December 2024). This includes all clinics, including the international clinics. The number above each bin is the number of clinics in each bin. The bin size is 5. The bin marked with 0 is 0 to 5, so 69 clinics had between 0 and 5 NCRs recorded over this period. The last bin is 30 to 35, and 5 clinics have between 30 and 35 NCRs over the period.

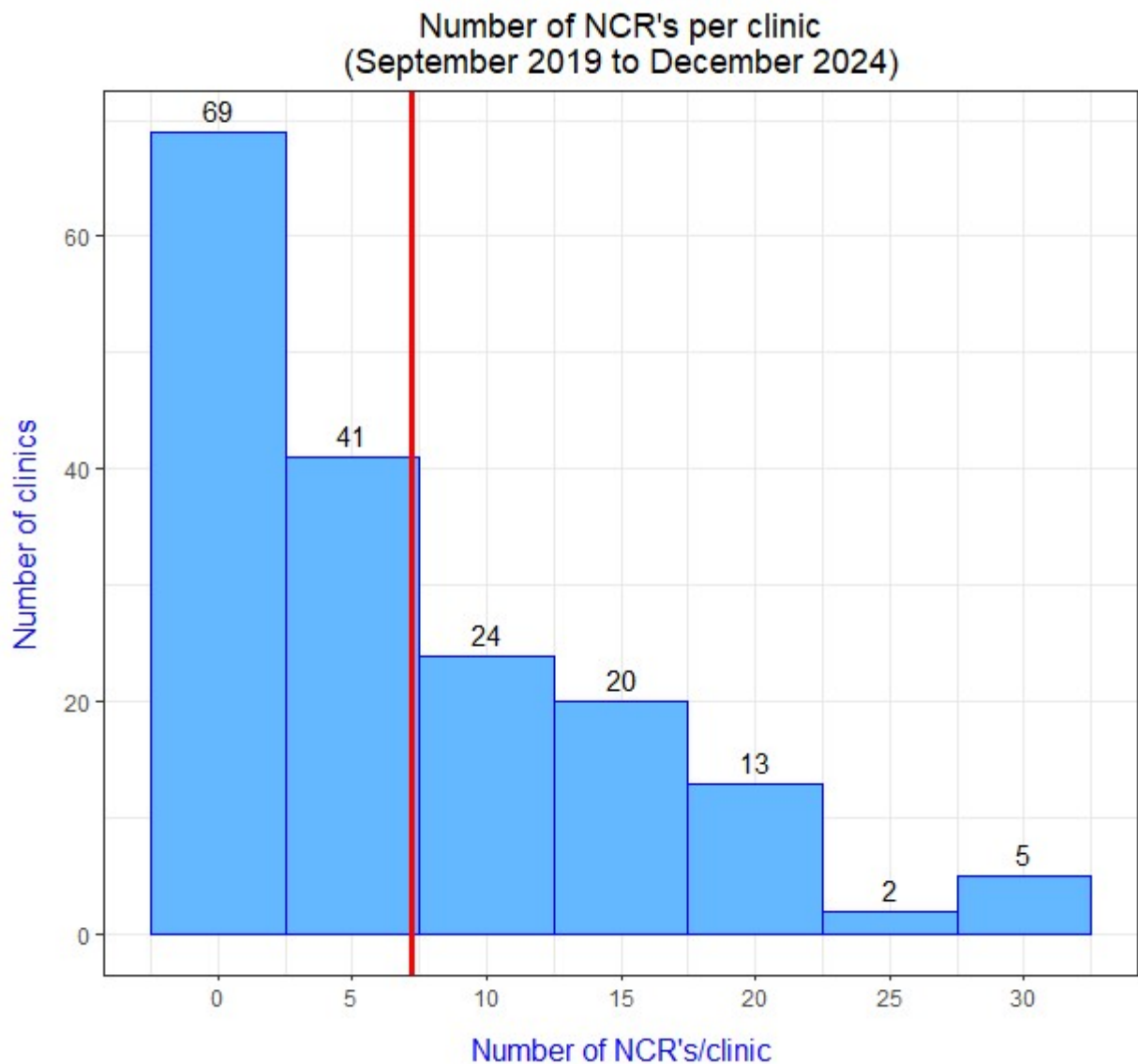


Chart 2: Histogram summarising the distribution of NCRs

The mean number of NCRs is 7.2 NCRs per clinic. As this is effectively a 5-year period that is 1.4 NCRs per clinic per year. The red line on the chart shows the mean.

3. ADMINISTRATION OF RTAC

RTAC is composed of a Chair appointed by the FSANZ Board, members nominated by various FSANZ professional groups, and a Consumer Representative. The committee is supported by dedicated administrative staff.

Although administrative disruptions occurred in 2023/24, these have been resolved, and RTAC now operates with stable and effective support.

Chair RTAC

Dr. Chris Copeland was the Chair RTAC in 2023–2024, having originally begun his tenure on September 16, 2019, for a three-year. However, due to the impact of the COVID-19 pandemic, his appointment was extended.

RTAC members

The members of RTAC were:

- Dr Chris Copeland – Chair Appointed by FSANZ board
- Mr Hamish Barblett – Deputy Chair Appointed by FSANZ Board
- Dr Richard Henshaw – Nominee for the IVF Medical Directors
- Ms Antonia Clissa – Nominee of the Australian and New Zealand Infertility Counsellors Association (ANZICA)
- Dr Yanhe Liu – Nominee of Scientists in Reproductive Technology (SIRT).
- Ms Linda Robinson – Nominee of Fertility Nurses of Australasia (FNA).
- Consumer Representative - Vacant

There were two face-to-face meetings of the RTAC committee in 2023/24 and the committee has met online twice.

The Chair RTAC attended four online meetings and one face-to-face meeting of the FSANZ Board during the year.

Review of the Code of Practice.

The review of the RTAC Code of Practice began in 2023. A total of 67 submissions were received from 19 individuals or organizations and categorized by major COP sections (see Table 4). The estimated engagement rate is 18%, which is considered acceptable, as many ART units are part of larger corporations where a single submission represents multiple units.

To support the review, an external consultant provided a thematic summary of all submissions, which served as the foundation for updating the COP.

The FSANZ Board has initiated a comprehensive review of the Australian and New Zealand Code of Practice's legal framework. As a result, the standard review process is on hold until this is complete. The ANZ COP review is expected to be finalized by October 2024.

Complaints

The RTAC section of the website provides detailed information to help patients explore their options if they are dissatisfied with a licensed ART unit. Between July 1, 2023, and June 30, 2024, 17 complaints were lodged through this process. All received a response within 10 working days.

Of these complaints:

- 14 have been resolved.
- 3 remain outstanding:
 - One is on hold due to difficulties in communicating with the complainant.
 - Another involves VARTA, which was shut down by the Victorian Government; progress is paused until a replacement agency is established.
 - The third has been escalated to state authorities and is awaiting their feedback.

Review of RTAC documentation.

No documents are scheduled for review in the current reporting period. However, due to the increasing number and complexity of complaints, RTAC is developing a more comprehensive complaints policy.

APPENDIX 1. ART UNITS IN AUSTRALIA AND NEW ZEALAND

Table 1. ART Units in the Australian Capital Territory. Key personnel are those in post at the audit.

<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
Genea – Canberra	Ground Floor Oasis Building, 2 King Street, Deakin ACT 2600	261	Clinical Director – Dr. Felicity Brims Off-site Medical Director – A/Prof Mark Bowman Laboratory Supervisor – Frederik Olivier Off-site Scientific Director – Dr Dean Morbeck Nurse Unit Manager – Emily Wright Off-site Director of Nursing - Ms. Rachael Varady Senior counsellor – Alisha Polsen Off-site Counselling Services Manager - Evelyn Zwahlen	Surveillance 18 th March 2024	Full 12 months
IVF Australia Canberra	Suite 9, Level 2 Peter York Building, 173 Strickland Crescent Deakin ACT 2600	262	Medical Director – Dr Frank Quinn Laboratory Supervisor – Anna Dolganova Off-site Scientific Director – Dr. Simon Cooke Nurse Co-ordinator – Jennifer Martin Off-site Nurse Manager - Ms. Vanessa Raggio Counsellor – Jane Carpenter Off-site Senior Counsellor – Melissa Stephens	Surveillance 6 th May 2024	Full 12 months
Compass Fertility	Suite 1, Level 1 9 Sydney Avenue Barton ACT 2600	263	Medical Director – Dr Nicole Sides Laboratory Supervisor – Simone De-Arne Coote Off-site Scientific Director – Dr Leanne Pacella-Ince Nurse Manager – Gillian Homan Counsellor – Judy Frith	Surveillance 9 th April 2024	Full 12 months

Table 2. ART Units in New South Wales. Key personnel are those in post at the audit.

<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
IVF Australia – North Shore	Level 2 176 Pacific Highway Greenwich NSW 2065	201	Clinical Director – Dr Robert Lahoud Off-site Medical Director – Dr Frank Quinn Laboratory Supervisor – Dr Khiem Hua Off-site Scientific Director – Dr Simon Cooke Nurse Co-ordinator - Cassandra Elliott Off-site Nurse Manager – Vanessa Raggio Senior Counsellor - Melissa Stephens	Surveillance 29 th & 30 th April 2024	Full 12 months
IVF Australia – Western Sydney	Level 2, 20-22 Mons Road Westmead, NSW 2145	202	Clinical Director – Dr Rabio Shaikh Medical Director – Dr Frank Quinn Laboratory Supervisor – Shirley Shum Scientific Director – Dr Simon Cooke Nurse Co-ordinator - Madeleine Barratt Off-site Nurse Manager – Vanessa Raggio Senior Counsellor - Melissa Stephens	Surveillance 3 rd May 2024	Full 12 months
IVF Australia – Eastern Suburbs	15 Bowden Street, Alexandria, NSW 2015	204	Clinical Director – A/Prof Gavin Sacks Off-site Medical Director – Dr Frank Quinn Laboratory Supervisor – Erin Panlilio, Daisy Susetio Off-site Scientific Director – Dr Simon Cooke Nurse Co-ordinator - Stephanie Martin Off-site Nurse Manager – Vanessa Raggio Counsellor – Marijana Todorovic Off-site Senior Counsellor - Melissa Stephens	Surveillance 10 th May 2024	Full 12 months
Genea	321 Kent Street, Sydney NSW 2000	206	Medical Director – A/Prof Mark Bowman Clinical Director – Dr Mark Livingstone Laboratory Supervisor – Natalie Hesketh/ Kylie Fiske Scientific Director – Dr Dean Morbeck Nurse Co-ordinator – Kylie Tilbury Nurse Manager - Rachael Varady Senior Counsellor - Evelyn Zwahlen	Surveillance 26 th February to 1 st March 2024	Full 12 months

<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
Genea – RPAH	Building 89, Level 5 Royal Prince Alfred Hospital - Women & Babies, Missenden Road, Camperdown NSW 2050	207	Medical Director – Dr Anthony Marren Laboratory Supervisor – Ms Rachel Thuis Watson Off-site Scientific Director – Dr Dean Morbeck Nurse Manager - Natalia Elford Senior Counsellor - Sally Ann Heaney	Surveillance 10 th April 2024	Full 12 months
Genea – Illawarra	Wollongong Day Surgery, Level 2, 354 – 358 Crown Street, Wollongong, NSW 250	209	Clinical Director – A/Prof Lionel Reyftmann Medical Director – A/Prof Mark Bowman Laboratory Supervisor – Samantha Cordukes Off-site Scientific Director – Dr Dean Morbeck Nurse Unit Manager– Jane Linturn Off-site Nurse Manager - Rachael Varady Off-site Senior Counsellor - Evelyn Zwahlen	Surveillance 22 nd March 2024	Full 12 months
Genea – Liverpool	173 Bigge Street, Liverpool NSW 2170	211	Medical Director – A/Prof Mark Bowman Clinical Director – Dr Derek Fong Lok Laboratory Supervisor – Lana Skien Off-site Scientific Director – Dr Dean Morbeck Nurse Unit Manager – Tracey Clemmet Off-site Nurse Manager - Rachael Varady Off-site Senior Counsellor - Evelyn Zwahlen	Surveillance 12 th April 2024	Full 12 months
Genea – Newcastle	Suite 2, 25 Merewether Street, Merewether NSW 2291	212	Medical Director – Dr Myvanwy McIlveen Scientific Director – Dr Dean Morbeck Laboratory Supervisor – Dr Barbara Podsiadly Nurse Unit Manager – (Shared) Brooke Hamilton, Sally Earp Counsellor - Toni Smith	Surveillance 3 rd & 4 th April 2024	Full 12 months

<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
Genea – Orange	Dudley Private Hospital, 261 March Street, Orange NSW 2800	213	Clinical Director – Dr. Mark Livingstone Off-site Medical Director – A/Prof Mark Bowman Laboratory Supervisor – Renae Parker Off-site Scientific Director – Dr Dean Morbeck Nurse Unit Manager – Amelia Buttriss Off-site Nurse Manager - Rachael Varady Off-site Senior Counsellor - Evelyn Zwahlen	Surveillance 20 th March 2024	Full 12 months
Westmead Fertility Centre	Level 2, G Block Westmead Hospital, Darcy Road Westmead NSW 2145	215	Medical Director – Dr Howard Smith Scientific Director – A/Prof Cecilia Sjoblom Nurse Manager - Rosemary Gallagher Senior Counsellor - Heidi Taylor	Surveillance 15 th & 16 th May 2024	Full 12 months
Fertility First	50–52 Gloucester Road Hurstville NSW 2220	216	Medical Director – Dr Anne Clark Scientific Director – Tracie Jacobs Nurse Manager - Valerie Mackie Senior Counsellor - Linda Karen Stevens	Surveillance 26 th March 2024	Full 12 months
Monash IVF Albury	Level 2, Gardens Medical Centre, 470 Wodonga Place, Albury, NSW 2640	217	Medical Director – Prof Luk Rombauts Clinical Director – Dr Trixie Rasmuson Laboratory Supervisor – Ashley Williams Off-site Scientific Director – A/Prof Deidre Zander-Fox Nurse Team Leader – Lauren Marie Stead Nurse Manager - Sr Georgie Langley Senior Counsellor - Rita Alesi	Surveillance 5 th July 2023	Full 12 months
Hunter IVF (IVF Australia)	The Heights Private Medical Centre , Suite 4, 2 Lookout Road, New Lambton Heights, NSW, 2305	218	Clinical Director – Dr Andrew Hedges Off-site Medical Director – Dr Frank Quinn Laboratory Supervisor – Katherine Nixon Off-site Scientific Director – Dr Simon Cooke Nurse Co-ordinator – Kim Toshak Off-site Nurse Manager - Vanessa Raggio Counsellor – Marlene Mina Off-site Senior Counsellor - Melissa Stephens	Surveillance 1 st May 2024	Full 12 months

<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
Monash IVF – Bondi Junction	Level 26 Westfield Tower 1, 520 Oxford St, Bondi Junction 2022	219	Medical Director – Dr Michael Costello Clinical Director – Dr Jennifer Cook Laboratory Supervisor – Vanja Duric Off-site Scientific Director – Dr Eliza Curnow Nurse Unit Manager - Jan McKenzie Senior Counsellor - Beverley Aronstan	Surveillance 15 th May 2024	Full 12 months
Monash IVF Parramatta	Level 2 Northcott Building 1 Fennell St Parramatta 2150	224	Medical Director – Dr Michael Costello Clinical Director – A/Prof Warren Chan Laboratory Supervisor – Stephanie Lonsdale Off-site Scientific Director – Dr Eliza Curnow Nurse Manager - Jan McKenzie Senior Counsellor - Pamela Verrender	Surveillance 17 th May 2024	Full 12 months
Genea – Northwest	Suite 101, Level 1, 10 Norbrik Drive, Bella Vista NSW 2153	225	Clinical Director – Dr Derek Fong Lok Off-site Medical Director – A/Prof Mark Bowman Laboratory Manager – Emily Knight Off-site Scientific Director – Dr Dean Morbeck Nurse Unit Manager – Amelia Buttriss Off-site Nurse Manager - Rachael Varady Off-site Senior Counsellor - Evelyn Zwahlen	Surveillance 11 th March 2024	Full 12 months
The Royal Hospital for Women – Fertility and Research Centre	Dept. of Reproductive Medicine, Level 0, The Royal Hospital for Women, Barker Street, Randwick NSW 2031	226	Medical Director – Prof William Ledger Scientific Director - Embryology Rosemaria Cullinan Scientific Director – Andrology – Dr Harleen Kaur Nurse Unit Manager - Mildred Fuentes Senior Counsellor - Sarah Ellis/Iolanda Rodino	Surveillance 4 th July 2023 16/7/24	Full 12 months
Demeter Fertility	Level 2, 13 – 15 Moore Street Liverpool NSW 2170	227	Medical Director – Dr David Knight Head of Embryology – Jennifer Harris Nurse Manager – Kristine Carlson Senior Counsellor - Ian Trevallion	Surveillance 10 th August 2023 8/8/24	Full 12 months

<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
The Fertility Centre – Liverpool	Suite 301, Level 3, 1 Moore Street, Liverpool, NSW 2170	230	Clinical Director – Dr Ho Yin Peter Leung Off-site Medical Director – Dr Frank Quinn Laboratory Supervisor – Katayoun Kianian Off-site Scientific Director – Dr Simon Cooke Nurse Co-ordinator - Sandra Kennedy Off-site Nurse Manager – Vanessa Raggio Senior Counsellor - Melissa Stephens	Surveillance 9 th May 2024	Full 12 months
Adora Fertility	Level 5, 28 Foveaux Street Surry Hills NSW 2010	231	Medical Director – Dr Paul Atkinson Laboratory Manager – (Shared) Ln Ho Wang Chok (Nadine), Lucy Ing Scientific Director – Emma Ebinger Nurse Manager – Holly Beasley National Nurse Manager - Jennifer Griffiths Senior Counsellor Beverley Aronstan	Surveillance 4 th & 5 th June 2024	Full 12 months
City Fertility Centre – Sydney		232	Medical Director – Dr Devora Lieberman Laboratory Manager – Somaieh Kazemnejad Scientific Director – Emmy Hung Nurse Manager - Jam Rodriguez Senior Counsellor - Therese Law	Surveillance 30 th April 2024	Full 12 months
IVF Australia - Wollongong	Suite 1, Ground Floor 21 Auburn St Wollongong	235	Clinical Director – Dr Elizabeth Maxwell Off-site Medical Director – Dr Frank Quinn Laboratory Supervisor – Tim Boylan Off-site Scientific Director – Dr Simon Cooke Nurse Co-ordinator - Amanda Wilkie Off-site Nurse Manager – Vanessa Raggio Senior Counsellor - Melissa Stephens	Surveillance 5 th May 2024	Full 12 months

<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
Monash IVF Penrith	Somerset Specialist Centre, Level 3, 38 Somerset Street, Kingswood NSW 2747 Surgical Facility Nepean Private Hospital	236	Medical Director – Dr Michael Costello Clinical Director – Dr Jinny Yuting Foo Laboratory Supervisor – Justy Jacob Off-site Scientific Director – Dr Eliza Curnow Nurse Co-ordinator – Susan Redpath Nurse Manager – Jan McKenzie Senior Counsellor – Pamela Verrinder	Surveillance 16 th May 2024	Full 12 Months
City Fertility Centre – Sydney CBD		237	Medical Director – Dr Devora Lieberman Scientific Director – Emmy Hung Nurse Manager – Jo Masters Senior Counsellor – Therese Law	Surveillance 1 st May 2024	Full 12 Months
Monash IVF Sydney CBD	Level 10, 207 Kent St, Sydney NSW 2000	238	Medical Director – Dr Michael Costello Clinical Director – Dr Katrina Rowan Laboratory Supervisor – Kheng Ling Ong Off-site Scientific Director – Dr Eliza Curnow Nurse Co-ordinator – Kara Carter Nurse Manager – Jan McKenzie Senior Counsellor – Beverly Aronstan	Surveillance 14 th May 2024	Full 12 Months
Connect IVF		239	Medical Director – Dr Julie Lukic Scientific Director – Lauren Hiser Nurse Manager – Karina Bosetti Senior Counsellor – Amrita Chawla	Surveillance 29 th May 2024	Full 12 Months
Albury IVF	571 Kiewa Street, Albury NSW 2640	240	Medical Director – Dr Scott Giltrap Scientific Director – Patrick Mohan Nurse Manager – Kathryn Gordon Counselling Manager – Melissa Seedy	Surveillance 12 th June 2024	Full 12 Months

<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
City Fertility – Miranda		241	Medical Director – Dr Devora Lieberman Scientific Director – Emmy Hung Nurse Manager – Jo Masters Senior Counsellor – Therese Law	Surveillance 2 nd May 2024	Full 12 Months
The Fertility Centre – Nepean	Level 2, 13 Barber Avenue, Kingswood, New South Wales, 2747	242	Medical Director – Dr Frank Quinn Clinical Director – Dr Rabia Shaikh Laboratory Supervisor – Melissa Lovatt Off-site Scientific Director – Dr Simon Cooke Off-site Nurse Manager – Vanessa Raggio Senior Counsellor – Melissa Stephens	Surveillance 2 nd May 2024	Full 12 Months
Riverina IVF	20/2-10 Docker Street Wagga Wagga NSW 2650	243	Medical Director – Dr John Esler Clinical Director – Dr Rachael Knight Scientific Director – Boon Siong Choo Nurse Manager – Belinda Schreiber Senior Counsellor – Dr Sharon Wilkinson	Surveillance 13 th February 2024	Full 12 Months
Minerva Fertility	Level 2, The Bond, 8 Elizabeth Macarthur Drive, Bella Vista, NSW 2153	244	Medical Director – Dr Antony Lighten Scientific Director – Dr John Ryan Nurse Manager – Janeace Roig Senior Counsellor – Sally Findley	Certification – Stage 2 7 th September 2023 & 21 st October 2023	Full 6 Months 21/0/23 11/7/24
City Fertility – Gregory Hills	The George Centre Ground Floor Suite 7-10, 1A and 1B, The Hermitage Way, Gledswood Hills NSW 2557	245	Medical Director – Dr Devora Lieberman Scientific Director – Emmy Hung Nurse Manager – Jam Rodriguez Senior Counsellor – Therese Law	Surveillance 29 th April 2024	Full 12 Months
The Clinical Andrology Laboratory, NSW Health Pathology and Andrology Department, Concord Hospital	Andrology Laboratory, Building 22 Concord Repatriation General Hospital, Hospital Road Concord NSW 2139	246	Medical Director – N/A Scientific Director – Feyrouz Bacha Nurse Manager – N/A Senior Counsellor – N/A	Stage 2 Certification 27 th February 2024	Full 6 Months

<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
Life Fertility Clinic – Sydney	28 Roslyn Street Potts Point NSW	248	Medical Director – Prof Michael Chapman Scientific Director – Dr Charlotte Knight Nurse Manager – Sally Reid Senior Counsellor – Pamela Verrender	Certification – Stage 2 6 th June 2024	Full 6 Months

Table 3. ART Units in New Zealand. Key personnel are those in post at the audit.

<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
Fertility Associates Auckland	Level 3, Ascot Central, 7 Ellerslie Racecourse Drive, Remuera, Auckland 1051, New Zealand	101	Medical Director – Dr Simon Kelly Scientific Director – Dr Alex C Varghese Nurse Co-ordinator – Karin Schwenke Off-site Nurse Manager – Michelle Parris-Larkin Senior Counsellor - Margaret Stanley-Hunt	Surveillance 17 th , 18 th & 25 th July 2023 29/7/24	Full 12 months
Fertility Associates Hamilton	Level 2, 62 Tristram Street, Hamilton, 3204, New Zealand	102	Medical Director – Dr. Ved Prakash Singh Laboratory Supervisor – Carla Wetzels Off-site Scientific Director – Dr Alex C Varghese Nurse Co-ordinator – Donna Williams Off-site Nurse Manager – Michelle Parris-Larkin Counsellor – Caren August Off-site Senior Counsellor - Margaret Stanley-Hunt	Surveillance 24 th July 2023 6/8/24	Full 12 months
Fertility Associates Wellington	Level 11, 155 The Terrace, Wellington, 6011, New Zealand	103	Clinical Director – Dr. Simon McDowell Laboratory Supervisor – Melanie Olds Off-site Scientific Director – Dr Alex C Varghese Nurse Co-ordinator – Kathryn (Kate) McKay Off-site Nurse Manager – Michelle Parris-Larkin Senior Counsellor - Margaret Stanley-Hunt	Surveillance 19 th July 2023 31/7/24	Full 12 months
Fertility Plus	Level 5, Building 4 Greenlane Clinical Centre, 214 Green Lane W., Epsom Auckland 1051 New Zealand	104	Medical Director – Prof. Cynthia Farquhar Scientific Director – Jeanette MacKenzie Nurse Manager - Christine Martin Senior Counsellor - Nicky Murphy (Nicola Jones)	Surveillance 26 th – 28 th July 2023 23/7/24	Full 12 months
Fertility Associates Christchurch	249 Papanui Road, Christchurch, 8146, New Zealand	105	Medical Director – Dr. Sarah Wakeman Laboratory Supervisor – Alice Nyuk Yee Lee Off-site Scientific Director – Dr Alex C Varghese Nurse Manager - Michelle Parris-Larkin Counsellor – Ann Ott Off-site Senior Counsellor - Margaret Stanley-Hunt	Surveillance 21 st July 2023 2/8/24	Full 12 months

<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
Fertility Associates Dunedin	Level 4 Burns House, 10 George St, Dunedin 9016, New Zealand	106	Clinical Director – Dr Sarah Wakeman Off-site Medical Director – Dr Andrew Murray Laboratory Supervisor – Jayne Armstrong/Karmilla Amsak Off-site Scientific Director – Dr Alex Varghese Nurse Team Leader – Sophie Ducrot (Sneddon) Off-site Nurse Manager – Michelle Parris-Larkin Counsellor – Michelle Scarf Off-site Senior Counsellor - Margaret Stanley-Hunt	Surveillance 20 th July 2023 1/8/24	Full 12 months
Repromed Auckland	105 Remuera Road, Auckland	107	Medical Director – Dr. Unmandani “Devashana” Gupta Scientific Director – Dr Debbie Blake Nurse Manager - Megan Black Senior Counsellor - Helen Nicholson	Surveillance 21 st – 24 th August 2023 25/7/24	Full 12 months
Fertility Associates Tauranga	46-48 Girven Road, Mount Maunganui, Tauranga 3116	108	Clinical Director – Dr Ved Prakash (VP) Singh Off-site Medical Director – Dr Andrew Murray Laboratory Supervisor – Claudia Harding Off-site Scientific Director – Dr Alex C Varghese Nurse Co-ordinator – Lisa Van Dyk Off-site Nurse Manager - Michelle Parris-Larkin Counsellor – Caren August Off-site Senior Counsellor - Margaret Stanley-Hunt	Surveillance 23 rd & 24 th April 2024	Full 12 months

Table 4. ART Unit in Northern Territory. Key personnel are those in post at the audit.

<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
Repromed Darwin	Repromed Darwin Darwin Private Hospital Rocklands Drive, Tiwi NT 0810	801	Medical Director – Dr Julieete Koch Laboratory Supervisor – Simone De Clouett Off-site Scientific Director – Dr Leanne Pacella-Ince Off-site Nurse Manager - Branka Baker Senior Counsellor - Bronwyn Russell	Surveillance 14 th June 2024	Full 12 months

Table 5. ART Units in Queensland. Key personnel are those in post at the audit.

<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
City Fertility Centre – Brisbane		401	Medical Director – Dr Simone Campbell Laboratory Supervisor – Emmy Hung Nurse Manager - Kita Soltesz Senior Counsellor - Dr Donna Griffiths	15 th & 16 th April 2024	Full 12 months
Coastal IVF	Corner of Esplanade & Second Avenue, Maroochydore, QLD 4558	402	Medical Director – Dr. Paul Stokes Scientific Director – Elizabeth Hansen Nurse Manager - Sarah Robinson Senior Counsellor – Barbara Wood	Surveillance 21 st June 2024	Full 12 months
QFG Sunshine Coast	Suite 21, Ground Floor, 5 Innovation Parkway, Birtinya QLD 4575	404	Medical Director – Prof Hayden Homer Scientific Director – Dr Kristy Demmers Nurse Manager - Louise Hayes Senior Counsellor – Fiona McDonald	Post- certification 2 25 th August 2023 29/8/24	Full 12 months
Monash IVF Gold Coast	7 Short Street, Southport QLD 4215	405	Medical Director – Dr Ross Turner Scientific Director – Dr Daniel Morgan Nurse Manager – Site based personnel Senior Counsellor – Dr Donna Griffiths	Post- certification 3 28 th May 2024	Full 12 months
Monash IVF Rockhampton	293 Campbell St, Rockhampton QLD 4700	408	Medical Director – Dr Ross Turner Scientific Director – Dr Daniel Morgan Nurse Manager – Site based personnel Senior Counsellor – Dr Donna Griffiths	Post- certification 3 31 st May 2024	Full 12 months
QFG Cairns	16 Upward Street, Cairns QLD 4870	409	Medical Director – Prof Hayden Homer Scientific Director – Dr Kristy Demmers Nurse Manager - Louise Hayes Senior Counsellor – Fiona McDonald	Post- certification 2 28 th August 2023 26/8/24	Full 12 months
QFG Gold Coast / The Fertility Centre Gold Coast	QFG: Pindara Place, 13 Carrara Street, Benowa QLD 4217 TFC: Ground Floor, 210 Ashmore Rd Benowa QLD 4217	410	Medical Director – Prof Hayden Homer Scientific Director – Dr Kristy Demmers Nurse Manager - Louise Hayes Senior Counsellor – Fiona McDonald	Post- certification 2 24 th August 2023 21/8/24	Full 12 months

<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
QFG Mackay	85 Willetts Road, North Mackay QLD 4740	411	Medical Director – Prof Hayden Homer Scientific Director – Dr Kristy Demmers Nurse Manager - Louise Hayes Senior Counsellor – Fiona McDonald	Post-certification 2 30 th August 2023 28/8/24	Full 12 months
QFG Toowoomba	Suite 15, 9 Scott Street, Toowoomba QLD 4350	414	Medical Director – Prof Hayden Homer Scientific Director – Dr Kristy Demmers Nurse Manager - Louise Hayes Senior Counsellor – Fiona McDonald	Post-certification 2 23 rd August 2023 22/8/24	Full 12 months
QFG Townsville	Oxford Medical Suites, 18 Oxford Street, Hyde Park, QLD 4812	415	Medical Director – Prof Hayden Homer Scientific Director – Dr Kristy Demmers Nurse Manager - Louise Hayes Senior Counsellor – Fiona McDonald	Post-certification 2 29 th August 2023 27/8/24	Full 12 months
Queensland Fertility Group	3rd Floor, Watkins Medical Centre 225 Wickham Terrace Brisbane QLD 4000	416	Medical Director – Prof Hayden Homer Scientific Director – Dr Kristy Demmers Nurse Manager - Louise Hayes Senior Counsellor – Fiona McDonald	Post-certification 2 22 nd August 2023 20/8/24	Full 12 months
Monash IVF Auchenflower	Leichhardt Court 55 Little Edward St, Spring Hill, QLD 4004	417	Medical Director – Dr Ross Turner Scientific Director – Dr Daniel Morgan Nurse Manager – Site based personnel Senior Counsellor – Dr Donna Griffiths	Post-certification 3 29 th May 2024	Full 12 months
City Fertility Centre – Gold Coast		418	Medical Director – Dr Neil Astill Laboratory Supervisor – Emmy Hung Nurse Manager – Sally-Ann McLeod Senior Counsellor – Dr Donna Griffiths	Surveillance 16 th April 2024	Full 12 months
Monash IVF Townsville	10 Martinez Ave, West End Townsville 4810	420	Medical Director – Dr Ross Turner Scientific Director – Dr Daniel Morgan Nurse Manager – Site based personnel Senior Counsellor – Dr Donna Griffiths	Post-certification 3 10 th June 2024	Full 12 months
Fertility Solutions Sunshine Coast		421	Medical Director – Dr Ross Turner Scientific Director – Jean Scott Nurse Manager - Denise Donati Senior Counsellor – Fiona Stark	Surveillance 21 st February 2024	Full 12 months

<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
Life Fertility Clinic	1/36 Edmonstone Road, Bowen Hills QLD 400	422	Medical Director – Dr Glenn Sterling Scientific Director – Dr Elizabeth Butler Nurse Manager – Kathryn Borthwick Senior Counsellor – Susan Prince	Post- certification 3 20 th & 21 st February 2024	Full 12 months
Cairns Fertility Centre		424	Medical Director - Dr Sunthra Lingam Laboratory Supervisor – Thuy Vu Off-site Scientific Director – Jason Conceicao Nurse Manager - Jodie Cockerell Senior Counsellor - Charlene Halfhyde	Surveillance 27 th September 2023 3/6/24	Full 12 months
CARE Fertility	Suite 9A, Greenslopes Private Hospital, Newdegate Street, Greenslopes 4120	425	Medical Director – Dr Clare Boothroyd Scientific Director – Sonia Badrak Nurse Manager – Carmel Carrigan Senior Counsellor - Narelle Dickinson	Post- certification 2 12 th September 2023 3/9/24	Full 12 months
Fertility Solutions Bundaberg		426	Medical Director – Dr Ross Turner Scientific Director – Jean Scott Nurse Manager - Denise Donati Senior Counsellor – Fiona Stark	Surveillance 22 nd February 2024	Full 12 months
City Fertility Centre – Southside		427	Medical Director – Dr Neil Astill Scientific Director – Emmy Hung Nurse Manager - Kita Soltesz Senior Counsellor – Dr Donna Griffiths	Surveillance 17 th April 2024	Full 12 months
The Fertility Centre - Springwood	Floor 3, The Gateway Building, 2 Murrajong Road, Springwood QLD 4127	429	Medical Director – Prof Hayden Homer Scientific Director – Dr Kristy Demmers Nurse Manager - Louise Hayes Senior Counsellor – Fiona McDonald	Post- certification 2 31 st August 2023 30/8/24	Full 12 months
Adora Fertility Brisbane	Level 2, 32 Morrow Street, Taringa QLD 4068	436	Medical Director – Dr Paul Atkinson Scientific Director – Emma Ebinger Nurse Manager – Jennifer Griffiths Senior Counsellor – Susan Prince	Surveillance 9 th October 2023 2/10/24	Full 12 months

<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
City Fertility Centre – Toowoomba		437	Medical Director – Dr Neil Astill Scientific Director – Emmy Hung Nurse Manager - Kita Soltesz Senior Counsellor – Dr Donna Griffiths	Surveillance 3 rd May 2024	Full 12 Months
Genea Brisbane		439	Medical Director – A/Prof Mark Bowman Scientific Director – Dr Dean Morbeck Nurse Manager - Rachael Varady Senior Counsellor - Evelyn Zwahlen	Post- certification 2 25 th March 2024	Full 12 months

Table 6. ART Units in South Australia. Key personnel are those in post at the audit.

<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
Repromed	180 Fullarton Road, Dulwich SA 5065	501	Medical Director – Dr Juliette Koch Deputy Scientific Director – Dr Leanne Pacella-Ince Nurse Manager – Branka Baker Senior Counsellor – Shelly McClean	Post- certification 3 12 th June 2024	Full 12 months
Flinders Fertility	24 Gordon Street Glenelg SA 5045	502	Medical Director – Dr Enzo Lombardi Scientific Director – Dr Ashleigh Storr Nurse Manager - Joanne Perrott Senior Counsellor – Emma Angel	Surveillance 20 th September 2023 25/9/24	Full 12 months
Genea Fertility SA		503	Medical Director – Dr Bruno Radesic Scientific Director – Dr Nicole McPherson Nurse Manager – Melissa Kate Clements Senior Counsellor – Brooke Calo	Post- certification 2 20 th & 21 st May 2024	Full 12 months
Family Fertility Centre	57-59 Anzac Hwy, Ashford Specialist Centre, Ashford SA 5035	504	Medical Director – Dr. Marcin Stankiewicz Scientific Director – Dr Herman Fernandes Nurse Manager – Cassandra Irvin Senior Counsellor – Emma Warne	Post- certification 2 25 th June 2024	Full 12 months

Table 7. ART Units in Tasmania. Key personnel are those in post at the audit.

<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
TasIVF Hobart	Ground Floor, 2 Melville St, Hobart TAS 7000	701	Medical Director – Dr Manuela Toledo Scientific Director – Imogen Liew Nurse Manager – Peta Wilkinson Senior Counsellor – Amy McCarty Stevens	Surveillance 30 th & 31 st October 2023 2/11/24	Full 12 months
Fertility Tasmania	Level 4, 81 Elizabeth Street Hobart TAS 7000	704	Clinical Director – Dr. Irena Nikakis Scientific Director – Dr Leanne Pacella-Ince Nurse Manager – Sandra Kennedy Senior Counsellor – Dr. Erin Kelly	Surveillance 6 th June 2024	Full 12 months

Table 8. ART Units in Victoria. Key personnel are those in post at the audit.

<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
Monash IVF Clayton	Monash Specialist Private Hospital, 252-256 Clayton Rd, Clayton	301	Medical Director – Prof Luk Rombauts Laboratory Supervisor – Melinda Dear Off-site Scientific Director – A/Prof Deirdre Zander-Fox Nurse Co-ordinator – Emma Haines Off-site Nurse Manager - Georgina Langley Senior Counsellor - Rita Alesi	Surveillance 6 th March 2024	Full 12 months
Monash IVF Cremorne	510 Church St, Cremorne Vic 3121	302	Clinical Director – Dr Gareth Weston Off-site Medical Director – Prof Luk Rombauts Laboratory Supervisor – Jasmin Thompson Off-site Scientific Director – A/Prof Deirdre Zander-Fox Nurse Co-ordinator – Olivia Levis Off-site Nurse Manager - Georgina Langley Counsellor – Claire Byrne Senior Counsellor - Rita Alesi	Post-Certification 3 5 th March 2024	Full 12 months
Melbourne IVF	10/320 Victoria Parade, East Melbourne, 3002 VIC	304	Medical Director – Dr. Fleur Catrall Laboratory Supervisor – John Stevens Off-site Scientific Director – Prof. David Gardner Nurse Manager - Thi My Phuong Chandler Senior Counsellor - Amy McCarty Stevens	Surveillance 14 th & 15 th March 2024	Full 12 months
Ballarat IVF	1105 Howitt Street Wendouree VIC 3355	305	Medical Director – Dr Russell Dalton Scientific Director – Nyssa Pohl Nurse Manager – Alicia Beseler Senior Counsellor - Lisa Ransome	Surveillance 13 th March 2024	Full 12 months

<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
Monash IVF Bendigo		306	Clinical Director – Dr Anju Agarwal Medical Director – Prof Luk Rombauts Laboratory Supervisor – Melinda Dear Off-site Scientific Director – A/Prof Deirdre Zander-Fox Nurse Co-ordinator – Taylah Arnold Off-site Nurse Manager - Georgina Langley Off-site Senior Counsellor - Rita Alesi	Surveillance Satellite Unit 21 st May 2024	Full 36 months
Monash IVF Geelong	Geelong Private Medical Centre 73-77 Little Ryrie St, Geelong VIC 3220	308	Clinical Director – Dr Prudence Johnstone Off-site Medical Director – Prof Luk Rombauts Laboratory Supervisor – Lisa Leonard-Johnson Off-site Scientific Director – A/Prof Deirdre Zander-Fox Nurse Co-ordinator – Jenna Hodgkinson Off-site Nurse Manager - Georgina Langley Counsellor – Lisa Bistak Off-site Senior Counsellor – Rita Alesi	Post-Certification 3 7 th March 2024	Full 12 months
Monash IVF Sale	Central Wellington Healthcare Group Guthridge Parade Sale VIC 3850	310	Medical Director – Prof Luk Rombauts Scientific Director – A/Prof Deirdre Zander-Fox Nurse Manager - Georgina Langley Senior Counsellor - Rita Alesi	Surveillance Satellite Unit 22 nd March 2024	Full 36 months
City Fertility Centre Melbourne		315	Medical Director – Dr Anne Poliness Laboratory Supervisor – Asma Chhotani Off-site Scientific Director – Jayne Mullen Nurse Manager - Kimberly Fuller Senior Counsellor - Michelle Mann	Surveillance 22 nd April 2024	Full 12 months
Monash IVF Sunshine	Suite 2, 147 Furlong Road, St Albans VIC 3021	317	Medical Director – Prof Luk Rombauts Scientific Director – A/Prof Deirdre Zander-Fox Nurse Manager - Georgina Langley Senior Counsellor - Rita Alesi	Recertification Satellite Unit 28 th February 2024	Full 36 months

<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
City Fertility Centre Bundoora		322	Medical Director – Dr Alex Eskander Laboratory Supervisor – Elena Andoloro Off-site Scientific Director – Jayne Mullen Nurse Manager - Kimberly Fuller Senior Counsellor - Michelle Mann	Surveillance 24 th April 2024	Full 12 months
City Babies	17 Erin Street Richmond VIC 3121	323	Medical Director – Dr Gareth Weston Scientific Director – Dr James Catt Nurse Manager – Susan Chamberlain Senior Counsellor - Leesa Marie Tinney	Surveillance 24 th October 2023 3/10/24	Full 12 Months
Monash IVF Mildura	190 Ontario Avenue Mildura VIC 3500	325	Medical Director – Prof Luk Rombauts Scientific Director – A/Prof Deirdre Zander-Fox Nurse Manager - Georgina Langley Senior Counsellor - Rita Alesi	Surveillance Satellite Unit 6 th March 2024	Full 36 months
Adora Fertility	9/13 Flintoff Street Greensborough VIC 3088	326	Clinical Director – Dr Linda Walmsley Off-site Medical Director – Dr Paul Atkinson Laboratory Supervisor – Ramya Sivanandam Off-site Scientific Director – Emma Ebinger Nurse Co-ordinator – Voula Karnezis (Theodorakopoulos) Off-site Nurse Manager - Jennifer Griffiths Senior Counsellor - Suzanne Hurley	Surveillance 25 th October 2023 14/11/24	Full 12 months
Genea Melbourne	Ground Floor, 559 Queensberry Street, North Melbourne VIC 3051	327	Clinical Director – Dr. Rashi Kalra Medical Director – A/Prof Mark Bowman Laboratory Supervisor – Sandra Holden Off-site Scientific Director – Stephen McArthur Nurse Co-ordinator – Michelle Delaney Off-site Nurse Manager - Rachael Varady Counsellor – Leesa Tinney Off-site Senior Counsellor - Evelyn Zwahlen	Surveillance 18 th September 2023 3/6/24	Full 12 months

<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
Number 1 Fertility East Melbourne		329	Medical Director – Dr Lynn Burnmeister Scientific Director – Dr Kelli Sorby Nurse Manager – Paula Scanlon Senior Counsellor – Clare Billings	Surveillance 10 th May 2024	Full 12 months
Newlife IVF	Ground Floor Suite 3, 116-118 Thames Street Box Hill VIC 3129	331	Medical Director – Dr Nicole Hope Scientific Director – Dr Tiki Osianlis Nurse Manager – Charlotte Fox Senior Counsellor – Dr Sarah Nowowowski	Surveillance 24 th August 2023 22/8/24	Full 12 Months
City Fertility Notting Hill	33–37 Duerdin Street Notting Hill VIC 3168	332	Medical Director – Dr David Wilkinson Scientific Director – Jayne Mullen Nurse Manager – Kimberley Fuller Senior Counsellor – Michelle Mann	Surveillance 22 nd April 2024	Full 12 Months
Life Fertility Clinic Melbourne	11 Brunswick Street, Fitzroy, VIC 3065	333	Medical Director – Dr Rachael Knight Scientific Director – Boon Siong Choo Nurse Manager – Anna Cromie (Summerton) Senior Counsellor – Suellen Peak	Surveillance 23 rd February 2024	Full 12 Months
Create Fertility	343-357 Blackburn Road, Mt Waverley Victoria Waverley Private Hospital	334	Medical Director – Dr Russell Dalton Scientific Director – Nyssa Pohl Nurse Manager – Glenda Woods Senior Counsellor – Dr Kylie Stone	Surveillance 5 th October 2023 21/8/24	Full 12 Months
The Royal Women's Hospital - Reproductive Services Unit	The Women's Hospital, 2nd Floor, Cnr Grattan Street & Flemington Road, Parkville, 3052 VIC	335	Clinical Director – Dr Teh Wan Tinn (Research)/Dr Rashi Kalra (Clinical) Scientific Director – Michael Chan Nurse Manager – Juliana Cosmo Senior Counsellor – Dr Iolanda Rodino	Surveillance 31 st October 2023 28/11/24	Full 12 months
Genea Melbourne City	Ground Floor, 559 Queensberry Street, North Melbourne VIC 305	336	Medical Director – Dr John Esler Scientific Director – Dean Morbeck Nurse Manager – Rachael Varady Senior Counsellor – Evelyn Zwahlen	Surveillance 4 th June 2024	Full 12 Months

<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
Thrive Fertility	Unit 12-14, 2nd Floor, The Northern Private Hospital, Corner Osburn Place & Norwell Street, Epping VIC 3076	337	Medical Director – Dr Linda Walmsley Scientific Director – Dr Lisa Lee Nurse Manager – Sky Gerken Senior Counsellor – Carolyn (Cal) Volks	Post Certification 1 26 th & 27 th June 2024	Full 12 Months
Melbourne IVF Templestowe	268 Manningham Road, Templestowe Lower, 3107 VIC	338	Medical Director – Dr Fleur Cattrall Scientific Director – Prof David Gardner Nurse Manager – Thi My Phuong Chandler Senior Counsellor – Amy McCarty Stevens	Stage 2 Audit 15 th March 2024	Full 6 months

Table 9. ART Units in Western Australia. Key personnel are those in post at the audit.

<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
Monash IVF West	166 – 168 Cambridge Street Leederville WA 6007	601	Medical Director – Dr Tamara Hunter Scientific Director – Jason Conceicao Nurse Manager – Sara Mayes & Leigh Keane Counsellor – Juliana Gavranich	Surveillance 15 th March 2024	Full 12 months
Concept Fertility Centre	218 Nicholson Road Subiaco WA 6008	602	Medical Director – Dr Kevin Artley Scientific Director – Paula Vassiliou Nurse Manager – Michaela Hegarty Senior Counsellor – Antonia Clissa	Surveillance 14 th March 2024	Full 12 months
Genea Hollywood	Level 2, 190 Cambridge Street, Wembley, Perth WA 6014	603	Medical Director – A/Prof Mark Bowman Scientific Director – Dr Dean Morbeck Nurse Manager - Rachael Varady Senior Counsellor - Evelyn Zwahlen	Post-certification 3 22 nd & 23 rd April 2024	Full 12 months
Fertility North	Suite 30, Level 2 Joondalup Private Hospital 60 Shenton Avenue Joondalup WA 6027	604	Medical Director – Dr Vincent Chapple Scientific Director – A/Prof Yanhe Liu Nurse Manager – Kate Williams Counsellor – Dr Elizabeth Webb	Post-certification 3 23 rd & 24 th April 2024	Full 12 months
Fertility Specialists of Western Australia - Claremont	Bethesda Hospital Queenslea Drive Claremont WA 6010	606	Medical Director – Professor Roger Hart Scientific Director – Dr Melanie Walls Nurse Manager – Hillary Readings Senior Counsellor – Melissa Baunton	Surveillance 11 th October 2023 9/10/24	Full 12 months
Fertility Specialists of Western Australia - Applecross	First Floor, 764 Canning Highway, Applecross WA 6153	607	Medical Director – Professor Roger Hart Scientific Director – Dr Melanie Walls Nurse Manager – Hillary Readings Senior Counsellor – Melissa Baunton	Surveillance 12 th October, 2023 9/10/24	Full 12 months

<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
Adora Fertility	Suite 3, 9 Perilya Road Craigie WA 6025	609	Clinical Director – Dr Oybek Rustamov Off-site Medical Director – Dr Paul Atkinson Laboratory Supervisor – Lyndal Somerville Off-site Scientific Director – Emma Ebinger Nurse Co-ordinator – Jordan Deere Off-site Nurse Manager – Jennifer Griffiths Senior Counsellor – Suzan Prince	Surveillance 19 th June 2024	Full 12 months
Oasis Fertility Centre	38 Meadowvale Ave, South Perth WA 6151	610	Medical Director – Dr Santanu Baruah Scientific Director – Melissa Vitorino Nurse Manager – Gemma Doig Senior Counsellor – Suzanne Midford	Stage 2 Certification 28 th & 29 th November 2023	Full 6 Months 19/11/24

APPENDIX 2. INTERNATIONAL ART UNITS

Table 10. ART Units in China. Key personnel are those in post at the audit.

<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
IHMED International Reproductive Medicine Centre	2F & 7F No 178, Sec. 3, Xinyi Road, Da'an District, Taipei City 106, Taiwan	1017	Medical Director – Dr Shao-Ping (Fred) Weng Scientific Director – Chiao-Hui (Joyce) Liu Nurse Manager – Yi Jun Chen Senior Counsellor – Nai-Lin Cao	Stage 2 4 th December 2023	Full 12 months
Centre of Assisted Reproduction and Embryology (CARE) – The university of Hong Kong (HKU), Queen Mary Hospital (QMH)	K5N, 5/F, Block K, Queen Mary Hospital 102, Pok Fu Lam Road, Hong Kong	1035	Medical Director – Dr Raymond H.W. Li Scientific Director – Prof William S.B. Yeung Nurse Manager – Wai-Man Cheung Senior Counsellor – Dr. Celia HY Chan	22 nd & 23 rd January 2024	Full 12 Months

Table 11. ART Units in Indonesia. Key personnel are those in post at the audit.

<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
Morula IVF Jakarta	Jl. Teuku Cik Ditiro No. 10, 12, 14, Menteng, Jakarta Pusat, 10350	1009	Medical Director – Dr Batara Imanuel Sirait Scientific Director – Prof Dr Arief Boediono Nurse Manager – Minar Gultom Senior Counsellor – Rima Dwi Agustina	Surveillance 11 th & 12 th December 2023 25/11/24	Full 12 months
Morula IVF Surabaya	National Hospital Annex Building It.5 Jl. Boulevard Family Selatan Kav.1, Surabaya, Jawa Timur 60227	1050	Medical Director – Dr Jimmy Yanuar Annas Scientific Director – Prof Dr Arief Boediono Nurse Manager – Minar Gultom Senior Counsellor – Pranedia Nilamsari (Anna)	Stage 1 and 2 13 th & 14 th December 2023 28/11/24	Full 6 months
Bunda Morula Surabaya	RSIA Pusura Tegalsari Jl. Tegalsari no.59, Tegalsari, Surabaya, Jawa Timur 60261	1055	Medical Director – Dr Nanang Rudianto Widodo Scientific Director – Prof Dr Arief Boediono Nurse Manager – Minar Gultom Senior Counsellor – Pranedia Nilamsari (Anna)	Stage 1 and 2 15 th & 16 th December 2023	Full 6 months

Table 12. ART Units in Malaysia. Key personnel are those in post at the audit.

<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
KL Fertility Centre	LG Lot 30 DC Mall, 6 Jalan Damanlela, Bukit Damansara 50490, Kuala Lumpur, Malaysia	1002	Medical Director – Dato’ Dr Prashant Nadkarni Laboratory Manager – Sim Poo Keen Off-site Scientific Director – A/Prof Deirdre Zander-Fox Nurse Manager – Bong Min Yi Counsellor - Ms Suwannee Pongprakyun Off-site Senior Counsellor – Rita Alesi	Surveillance 15 th & 16 th April 2024	Full 12 months
TMC Fertility at Thomson Hospital Kota Damansara	Thomson Hospital No.11 Jalan Teknologi Taman Sains Selangor 1, PJU 5, Kota Damansara 47810 Petaling Jaya	1010	Medical Director – Dr Aldrin Lie Tze Min Scientific Director – Tee Sze Tian Nurse Manager – Siti Latifah Binti Mid Sidek Senior Counsellor – Ann Ding Choong Ai	Surveillance 13 th & 14 th July 2023 1/7/24	Full 12 months
Sunfert International Fertility Centre - Sunfert Bangsar South	Unit 2-2, Level 2, Nexus, Bangsar South, No.7 Jalan Kerinchi, 59200 Kuala Lumpur, Malaysia	1013	Medical Director – Dr Pak Seng Wong Scientific Director – Dr Chen Jang Jih (Aaron Chen) Nurse Manager – Catherine Chuah Hsiu Ling Senior Counsellor – Ong Chong Tee	Surveillance 29 th & 30 th January 2024	Full 12 months
Sunfert International Fertility Centre – Sopheia Petaling Jaya	106 Jalan Gasing, Section 5, Petaling Jaya, 46000 Selangor, Kuala Lumpur, Malaysia	1014	Medical Director – Dr Pak Seng Wong Scientific Director – Dr Chen Jang Jih (Aaron Chen) Nurse Manager – Catherine Chuah Hsiu Ling Senior Counsellor – Ong Chong Tee	Surveillance 5 th February 2024	Full 12 months
IVF Centre@Medini	Gleneagles Medini Hospital, Level 1, COE Block, No.2 Jalan Medini Utara, Medini Iskandar 79250 Iskandar Puteri, Johor Darul Takzim, Malaysia	1018	Clinical Director – Dr T. Valliammai Jayanthi Thirunavuk Arasoo Scientific Director – Dr Nai Quing Chen Nurse Manager – Han Dan Senior Counsellor – Dr Abdul Kadir Abu Bakar	Surveillance 20 th & 21 st July 2023 4/7/24	Full 12 months

<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
Alpha IVF & Women's Specialist Centre	G01, Ground Floor, Encorp Strand Mall Jalan PJU 5/22, Kota Damansara, 47810 Petaling Jaya, Selangor, Malaysia	1028	Medical Director – Dato' Dr Colin Lee Soon Soo Scientific Director – Adelle Lim Yun Xin Nurse Manager – Neeta Lal Senior Counsellor – Dr Leong Mei San	Surveillance 18 th & 19 th April 2024	Full 12 months
Sunfert International Fertility Centre – Sunfert Ipoh	No. 2-35G & 2-36G, Festival Walk@Ipoh,Jalan Medan Ipoh 1, Medan Ipoh Bistari, 31400 Ipoh, Perak, Malaysia.	1029	Medical Director – Dr Pak Seng Wong Scientific Director – Dr Chen Jang Jih (Aaron Chen) Nurse Manager – Catherine Chuah Hsiu Ling Senior Counsellor – Ong Chong Tee	Surveillance 31 st January 2024	Full 12 months
Sunfert International Fertility Centre – Sunfert @ Kuching	Level 1 (Ground Floor), Lot 39 & 40, Blok A2, Saradise Kuching, 93350 Kuching, Sarawak	1030	Medical Director – Dr Pak Seng Wong Scientific Director – Dr Chen Jang Jih (Aaron Chen) Nurse Manager – Catherine Chuah Hsiu Ling Senior Counsellor – Ong Chong Tee	Surveillance 2 nd February 2024	Full 12 months
Metro IVF Klang	No 32 – 38 Jalan Pasar, 41400 Klang Selangor Malaysia	1037	Medical Director – Dr Tee Swi Peng Scientific Director – Nurool Faedzah Nurse Manager – Matron Wong Pei Chin Senior Counsellor – Sr Noraini Dikui	Surveillance 10 th & 11 th July 2023 14/10/24	Full 12 months
Metro IVF Puchong	Unit F-5-G, F-6-G & F-7-G, Blok F, Setiawalk, Persiaran Wawasan, Pusat Bandar Puchong, 47160 Selangor	1038	Medical Director – Dr Tee Swi Peng Scientific Director – Nurool Faedzah Nurse Manager – Matron Wong Pei Chin Senior Counsellor – Sr Noraini Dikui	Surveillance 12 th July 2023 16/10/24	Full 12 months
Sunway Fertility Centre	No 5, Jalan Lagoon Selatan, 47500 Bandar Sunway, Selangor, Malaysia	1045	Medical Director - Dr Kannappan Palaniappa Scientific Director – Yee Siew Yin Nurse Manager – Sr Wong Luh Senior Counsellor – Evelyn Ngui Ailing	Surveillance 6 th & 7 th March 2024	Full 12 months
Monash IVF KPJ Johor Fertility Centre	Level 7, KPJ Johor Specialist Hospital 39-B Jalan Abdul Samad 80100 Johor Bahru Malaysia	1047	Medical Director - Dr Mohanraj Krishnasamy Scientific Director – Ahmad Kamal Bin Abdul Jali Nurse Manager – Serina Tan Mei Yi Senior Counsellor – Neo Lay GEAT (Jenny)	Stage 2 14 th & 15 th September 2023 2/9/24	Full 6 months

<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
Sunfert IVF Sdn Bhd (Sophea@Bangi)	No. G-01, G-02, G-03, Ground Floor, Plaza Bangi Perdana, Jalan Gerbang Wawasan 1, Bangi Gateway, Seksyen 15, 43650 Bandar Baru Bangi, Selangor	1051	Medical Director - Dr Shalleha Khalid Scientific Director – See Lei Shan Nurse Manager – Nuril Fathiah Senior Counsellor – Ong Chong Tee	Surveillance 1 st February 2024	Full 12 months
Sunway Fertility Centre Velocity	Level 3, Sunway Medical Centre Velocity, Lingkaran SV2, Sunway Velocity, 55100 Kuala Lumpur, Malaysia	1052	Medical Director - Dr Kannappan Palaniappan Scientific Director – Yee Siew Yin Nurse Manager – Nabila Hanis bt Najib Senior Counsellor – Evelyn Ngui Ailing	Stage 2 8 th & 9 th March 2024	Full 6 months
Ever Link Fertility Centre	Unit G-2, Ground Floor, The Podium Tower 3, UOA Business Park, No.1, Jalan Pengaturcara U1/51A, Seksyen U1, 40150 Shah Alam, Selangor, Malaysia	1053	Medical Director - Dr Mathi Arasu Muthusany Scientific Director – Saw Hui Lin Nurse Manager – Sri Rajeswari A/P Jothiram Senior Counsellor – Lim Maureen	Stage 2 27 th – 29 th March 2024	Full 6 months
Sunway Fertility Centre Kuching	B-G-2& B-G-3, Ground Floor, Lot 19853 Block B, Canaan Square, Block11, MTLD, Jin Stutong Baru, 93350 Kuching, Sarawak, Malaysia	1054	Medical Director - Dr Edawati Binti Dahrawi Edrus Scientific Director – Yee Siew Yin Nurse Manager – Dora Ngu Siew Chui Senior Counsellor – Evelyn Ngui Ailing	Stage 2 4 th – 5 th March 2024	Full 6 months

Table 13. ART Units in Singapore. Key personnel are those in post at the audit. Please note that Units in Singapore are audited every two years with all criteria assessed. This was at the request of the Singapore Government.

<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
Thomson Fertility Centre Pte Ltd	Level 19, 290 Orchard Road, Singapore	1000	Medical Director – Dr Loh Seong Feei Scientific Director – Dr Ethiraj Balaji Prasath Nurse Manager – Tiong Xuei Min (Elaine) Senior Counsellor – Dr Sharon Lim	Surveillance 11 th February 2024	Full 24 months
Sincere IVF Center	06 – 09 Novena Specialist, Center, 8 Sinaran Drive, Singapore 307470	1003	Medical Director – Dr Fong Yang Scientific Director – Dr Nai Quing Chen Nurse Manager – Miss Han Dan Senior Counsellor – Dr Thomas Lee	Surveillance 17 th & 18 th July 2023	Full 24 months
Mount Elizabeth Fertility Centre	260 Orchard Road #05-01, The Heeren, Singapore 238855	1006	Medical Director – Dr Kelli Loi Scientific Director – Ng Lai Cheng Nurse Manager – Yuan Xueai (Irene) Senior Counsellor – Siti Aisyah Eilyaa	Surveillance 29 th September & 2 nd October 2023 Relocation 7 th October 2023	Full 24 months
Raffles Fertility Centre	585 North Bridge Road, #13-00 Raffles Hospital, Singapore 188770	1007	Medical Director – Dr Sheila Loh Scientific Director – Yin Yin Yong Nurse Manager – Roan Villaflores Hermosilla Senior Counsellor – Cecilia Chu	Surveillance 5 th & 6 th October 2023	Full 24 months
Centre for Assisted Reproduction (CARE)	8 Sinaran Drive, #05-05 Novena Specialist Center, Singapore	1019	Medical Director – Dr Paul Tseng Scientific Director – Wong Lai Mung (Christine) Nurse Manager – Ms Lim Shao Min (Rachael) Senior Counsellor – Sharon Lim Ming Chu	Surveillance 3 rd & 4 th October 2023	Full 24 months
Singapore General Hospital Centre for Assisted Reproduction	Block 5 Level 1, Singapore General Hospital, Outram Road, Singapore	1020	Medical Director – A/Prof Yu Su Ling Scientific Director – Amy Lee Shaw Nurse Manager – Song Hai Ying Senior Counsellor – Cecilia Loo	Surveillance 17 th & 18 th August 2023	Full 24 months

<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
Alpha IVF Centre	101 Irrawaddy Road, #12-07 to 14 Royal Square Novena Singapore 329565	1025	Medical Director – Dr Tan Heng Hao Scientific Director – Yap Pei Fang Nurse Manager – Vacant Senior Counsellor - Faith Felicitas Hogan	Surveillance 3 rd & 4 th August 2023	Full 24 months
O&G Partners Fertility Centre	6A Napier Drive #05-34 Gleneagles Hospital Annexe Block Singapore 258500	1032	Medical Director – Prof Soon-Chye Ng Scientific Director – Dr Nai Quing Chen Nurse Manager – Han Dan Senior Counsellor – Dr Wang Chee Cheng	Surveillance 18 th & 19 th July 2023	Full 24 months
KKIVF Centre KK Women's and Children's Hospital	100 Bukit Timah Road Singapore 229899	1033	Medical Director – Dr Liu Shuling Scientific Director – Melinda Chang Ling Hou Nurse Manager – Christine Loh Poh Leng Senior Counsellor – Caroline Chai	Surveillance 14 th & 15 th August 2023	Full 24 months
Monash IVF Singapore	101 Irrawaddy Road #08-01 Royal Square Medical Centre Singapore 329565	1034	Medical Director – Dr Suresh Nair Scientific Director – Ahmad Kamal Bin Abdul Jalil Nurse Manager – Serina Tan Mei Yin Senior Counsellor – Tanja Faessler-Moro	Surveillance 12 th & 13 th September 2023	Full 24 months
National University Hospital Assisted Reproductive Centre	National University Hospital, 5 Lower Kent Ridge Road Singapore 119074	1036	Medical Director – Prof P C Wong Scientific Director – Joyce Matthews Nurse Manager – Sr Choong Mang Shya Senior Counsellor – Dr Cornelia Chee Yin Ing	Surveillance 1 st & 2 nd August 2023	Full 24 months

Table 14. ART Units in Thailand. Key personnel are those in post at the audit.

<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
Safe Fertility - Amarin	17th Floor, Amarin Tower, 496-502 Ploenchit Road, Lumphini Pathumwan, Bangkok, Thailand	1001	Medical Director – Dr Wiwat Quangkananugruk Scientific Director – Sujin Chanchamroen Nurse Manager – Nichna Samniangngam Senior Counsellor – Sasipan Gunyong	Surveillance 20 th October 2023 25/10/24	Full 12 months
Jetanin IVF Clinic	5/3 Chitlom, Ploenchit Road, Lumpinee, Pathumwan Thailand	1021	Medical Director – Dr Somjate Manipalviratn Scientific Director – Usanee Jetsawangsrri Nurse Manager – Hathaichanok Tattatongkham Senior Counsellor – Parinda Aojanepong	Stage 2 19 th October 2023 24/10/24	Full 12 months
Siam Fertility Clinic	361/3-4 Sri Ayutthaya Road Tung-Phayathai Ratchatewi Bangkok 10400 Thailand	1024	Medical Director – Dr Surachai Pornwiroon Scientific Director – Thananya Jantamalapruek Nurse Manager – Renu Supperm Senior Counsellor – Isaree Boonyingsathit	Surveillance 16 th & 17 th October 2023 23/10/24	Full 12 months
SAFE Fertility Clinic – Phuket	44 Moo 5 Bangkok-Siriroj Hospital Building, 4th Floor Chalermprakiat Ratchakan, Thi 9 Road, Wichit, Phuket Thailand 83000	1046	Medical Director – Dr Wiwat Quangkananugruk Scientific Director – Sujin Chanchamroen Nurse Manager – Nichna Samniangngam Senior Counsellor – Sasipan Gunyong	Surveillance 23 rd October 2023	Full 12 months
Chiang Mai Polyclinic	17/27 Moo 2, Soi Leabkanklong, Potharam Road, Chang Puek, Muang, Chiang Mai 50300, Thailand	1048	Medical Director – Prof Teraporn Vutyavanich Scientific Director – Aniruth Aree-Uea Nurse Manager – Nanthaporn Krasanthia (Suwannapram) Senior Counsellor – Nichanapat Sitthiprasert	Surveillance 11-13 th October 2023 31/10/24	Full 12 months
Smile IVF Clinic	428 Ari Hills Building, 21st Floor, Phaholyothin 10 Phaholyothin Road, Samsen Nai, Phayathai, Bangkok Thailand 10400	1049	Medical Director – Dr Kittawee Rattanawatanasin Scientific Director – Duanghathai Kuljittichanok Nurse Manager – Nuttreeyaporn Khunatheerawan Senior Counsellor – Isaree Boonyingsathit	Stage 2 18 th October 2023 23/10/24	Full 6 months

Table 15. ART Units in Vietnam. Key personnel are those in post at the audit.

<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
IVFMD Tan Binh	3rd Floor, My Duc Hospital, No.4, Nui Thanh Street, Ward 13, Tan Binh District, Ho Chi Minh City, Vietnam	1008	Medical Director – Dr Ho Manh Tuong Scientific Director – Tran Tu Cam Nurse Manager – Hoang Thi Thao Senior Counsellor – Dr Nguyen Thi Hong Nhung	Surveillance 18 th & 19 th January 2024	Full 12 months
The Infertility Department of Tu Du Hospital	284 Cong Quynh, District 1 Ho Chi Minh City, Vietnam	1011	Medical Director – Dr Le Thi Minh Chau Scientific Director – Tran Thi Hanh Dung Nurse Managers – Dang Thi Doang Trang and Ha Thi Thanh Lieu Senior Counsellor – Dr Nguyen Huu Long	Surveillance 5 th & 6 th April 2024	Full 12 months
Hanh Phuc Fertility Centre	18 Binh Duong Boulevard, Thuan An District, Binh Duong Province, Vietnam	1012	Medical Director – Dr Huynh Thi Thu Thao Scientific Director – Nguyen Quang Thong Nurse Manager – Le Ngoc Han Senior Counsellor – Phan Thi Hoai Yen	Surveillance 20 th & 21 st November 2023 9/12/24	Full 12 months
The Infertility Department of Hung Vuong Hospital	128 Hong Ban Street, Ward 12 District 5, Ho Chi Minh City, Vietnam	1022	Medical Director – Dr Ly Thai Loc Scientific Director – Mr Vang Nurse Manager – Le Thi Phuong Dung Senior Counsellor – Dr Nguyen Huu Long	Surveillance 5 th & 6 th April 2024	Full 12 months
The Infertility Department of Tam Anh Hospital – Ho Chi Minh City	2B Pho Quang, Ward 2, Tan Binh District, Ho Chi Minh City, Vietnam	1040	Medical Director – Dr Giang Huynh Nhu Scientific Director – Nguyen Ngoc Quynh Nurse Manager – Huynh Ga Bang Senior Counsellor – Nguyen Thi Ha Yen	Surveillance 8 th & 9 th April 2024	Full 12 months
Andrology and Fertility Hospital of Hanoi	07 – 3A, 431 Tam Trinh Street, Hoang Mai District, Hanoi City, Vietnam	1042	Medical Director – Dr Le Thi Thu Hien Scientific Director – Nguyen Minh Duc Nurse Manager – Nguyen Thi Chung Senior Counsellor – Le Thi Lan Huong	Surveillance 27 th & 28 th October 2023	Full 12 months
IVF Phuong Chau Can Tho Phuong Chau Hospital	300 Nguyen Van Cu Noi Dai, An Khanh ward, Ninh Kieu District, Can Tho City, Vietnam.	1043	Medical Director – Dr Huynh Hong Ngoc Scientific Director – Dr Nguyen Thi Xuan Yen Nurse Manager – Nguyen Ngoc Bich Senior Counsellor – Vo Thi Ngoc Han	Surveillance 9 th & 10 th October 2023 9/10/24	Full 12 months

<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
HP Fertility – Haiphong International Hospital of Obstetrics and Paediatrics	16th floor, 124 Nguyen Duc Canh Street, Cat Dai Ward, Le Chan District, Hai Phong City, Vietnam	1044	Medical Director – Dr Nguyen Duc Thuan Scientific Director – Dang Truong Son Nurse Manager – Chu Thi Yen Senior Counsellor – Dr Doan Thi Nhu Yen	Surveillance 15 th & 16 th January 2024	Full 12 months